

Insurance ABCs for AYA Host Families

1

Ask your student for their medical insurance card once they arrive; make two copies – put one in your purse/wallet and another one on your refrigerator.



Before or shortly after your student arrives, locate medical and dental providers in the area where you can take your student if needed.

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3

ER (Emergency Room) is for true emergencies only (otherwise the visit won't be covered by the insurance). For minor issues please see a doctor at an urgent care facility.



Call the student's insurance provider prior to going to the doctor. In an emergency, please seek medical care immediately, then call the insurance provider as soon as you can.

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Never use host family address on any forms related to medical billing. Use your student home address in their home country. In case the provider requests an address in the U.S. use AYA office address:

AIFS, c/o AYA (Academic Year in America)
1 High Ridge Park, Stamford CT 06905

If you want to have a copy of full insurance policy brochure for your student, please contact your Local Coordinator or AYA office.

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More questions?
Contact your Local Coordinator or
AYA office

AYA National Office:
203-399-5417 or 800-322-4678
AYA 24 Hour Emergency Phone Line:
877-240-5225

