

2024 Season Insurance Coverage

For Medical Emergencies Contact AXA Assistance

Phone: 1-855-327-1411

Email: medassist-usa@axa-assistance.us

BENEFIT OVERVIEW:

BASIC MEDICAL	\$500,000
EMERGENCY ROOM ILLNESS DEDUCTIBLE	\$250 (Waived for injuries or admission to hospital for illness)
XRAYS & LABS	\$1,000
CAT SCANS & MRIS	\$2,000
EMERGENCY DENTAL – RELIEF OF PAIN	\$500
EMERGENCY DENTAL – ACCIDENT	\$1,500
MENTAL/NERVOUS	\$500
EMERGENCY FAMILY REUNION	\$2,500 to cover cost of flight and hotel and meals (Must be hospitalized MORE than 10 consecutive days)
TRIP INTERRUPTION	\$2,000 (Death or unforeseen injury or sickness of a family member)

PRESCRIPTIONS:

As long as the medication is being used to treat a condition that would otherwise be covered, prescriptions are covered at 100%. CISI cannot pay pharmacies directly. All participants must pay for their medication and submit for reimbursement with their claim form and prescription receipt which reflects their name and medication. Cash register receipts are not reimbursable.

RX RELIEF CARD:

The Rx Relief card helps lessen the financial burden at the register. Cards can be downloaded at <https://www.wellrx.com/rx-discount-card/enroll/>. This allows for savings up to 70% for patients purchasing medication that insurance is not covered at the time of purchase.

WHAT IS NOT COVERED:

- Pre-existing conditions (any condition treated for or experienced symptoms of in 12 months prior to coverage).
- Routine care including vaccinations and immunizations, routine dental and routine eye or hearing tests.
- Congenital anomalies or complications that arise from congenital conditions or birth defects.
- STDs.
- Injury resulting from; scuba diving; jet, snow or water skiing; mountain climbing (where ropes or guides are used); sky diving; bungee jumping; spelunking; white water rafting; surfing; parasailing; off-roading vehicles (example: ATVs).

PPO NETWORK:



LOCATE A DOCTOR: If calling for an appointment, it's *important* that they reference **Aetna**.

Please use the following link to locate a doctor:

https://www.aetna.com/dsepublic/#/contentPage?page=providerSearchLanding&site_id=passport.

Make sure to bring your ID card with you when going to the doctor.

CLAIM SUBMISSIONS AND/OR CLAIM/COVERAGE QUESTIONS:

CONTACT CUSTOMER SERVICE:

Phone: 800-303-8120 option 5 **or** 203-399-5130

Email: claimhelp@mycisi.com