

mobileDOCTOR by guard.me



What Can Be Treated

- Cold & Flu
- Coughs
- Earaches
- Hives
- Infections
- Pink Eye
- Sinus Infections
- Sore Throat
- Urinary Tract Infections
- Vomiting / Diarrhea

AND MANY MORE

mobileDOCTOR by guard.me allows you to connect with Canadian doctors on Maple, a telemedicine company, as a part of your health benefits. Maple provides access to doctors, Canada wide, on your phone, tablet or computer anytime, anywhere.

Seeing a doctor on Maple is safe and reliable, and can help prevent the need to go to a walk-in clinic or Emergency Room.

When outside of Canada the **mobileDOCTOR** service connecting you to a Canadian doctor in real time remains available 24/7 for advice purposes only.

How It Works



1. Sign up at guard.me/mobiledoctor

You will need your policy number and date of birth.



2. Apply account coverage for family members

- To add insured family members, click on "Patient Profiles" from the dashboard.
- In "Account Settings" under the "Coverage" tab, add the relevant **guard.me** policy numbers.



3. Chat with a doctor

- Click the "See The Doctor" button and a Maple doctor will respond to you in minutes.
- You can have your consultation by text, video, or audio chat.



4. Get a diagnosis or prescription

Doctors can diagnose and provide prescriptions as necessary during your consultation. Prescriptions can only be provided if you are in Canada. Please note only eligible prescriptions are covered.

Sign up today at guard.me/mobiledoctor

REAL PEOPLE. REAL SOLUTIONS. REAL LIFE.

✉ customer@guard.me

🌐 www.guard.me



Limitation on Liability

The Insurer, the Plan Administrator and/or the Claim Administrator are not responsible for the availability, quality or results of any Medical Treatment, or Your failure to obtain Medical Treatment or transportation and shall not be held liable for any negligence, wrongful acts or omissions of any service providers.

A female doctor with long dark hair, wearing a white lab coat and a stethoscope, is looking down at a tablet computer she is holding. The background is a bright, out-of-focus indoor setting, likely a clinic or hospital.

mobileDOCTOR
by guard.me

ONLINE
DOCTOR
VISITS,
ANY TIME,
ANYWHERE

maple



Speak with a Canadian Doctor Any Time, Anywhere

Through **mobileDOCTOR** by **guard.me**, you have access to online doctor consultations on Maple, with your visit billed directly to **guard.me**.



Don't spend hours in the waiting room at clinics or hospital Emergency Rooms.



Maple lets you speak to a Canadian-licensed doctor right away through your smartphone or computer to get medical advice, a diagnosis or prescription. Doctors can treat many conditions online including infections, cold and flu, insomnia, vomiting, diarrhea, earaches, coughs, pink eye and sore throats.



You can also use Maple to track all of your medical records free of charge, from anywhere in the world.

Visit **www.guard.me/mobiledoctor** to sign up.